



RADA

**RURAL AGRICULTURAL
DEVELOPMENT AUTHORITY**

QUALITY POLICY STATEMENT

The Rural Agricultural Development Authority (RADA) as the chief extension Agency of the Ministry of Agriculture, Fisheries and Mining (MoAFM), is committed to promoting the development of agriculture in Jamaica, as the main engine of economic growth in rural and urban communities. In alignment with Vision 2030 and MoAFM's strategic direction, RADA's Quality Policy provides a framework for setting quality objectives.

RADA is committed to continuously improving the quality of service delivery and ultimately customer satisfaction, which will be accomplished through the provision and maintenance of a robust ISO 9001:2015 Quality Management System. To ensure compliance with the RADA Act of 1990, we guarantee that staff will be aware of the guiding policies and quality standards in delivering an efficient, modern and sustainable extension service, to enhance economic growth and improve the quality of life of farm families.

Winston Simpson
Chief Executive Officer, RADA

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